



HP ZGX Fury Priority Access Program FAQ - Frequently Asked Questions

What is the HP ZGX Fury Priority Access Program?

The HP ZGX Fury Priority Access Program allows eligible B2B customers to secure priority access to HP ZGX Fury ahead of broad market availability.

What is the \$1,000 reservation commitment?

The program requires a fully refundable \$1,000 reservation commitment to secure participation and priority access within the Priority Access Program. There is no obligation to buy the product to get your deposit refunded.

Is the \$1,000 reservation commitment refundable?

Yes. The reservation commitment is fully refundable according to the program terms. Once you place your order with HP for your unit, after being notified that it is available, your refund will be automatically processed. If at anytime, you wish to cancel your priority access, you can send an email to ZGXFury@hp.com requesting your refund and this will be processed within 2 business days. There is no obligation to purchase.

Does participation guarantee product availability?

No. The program provides priority access ahead of broader availability but does not constitute a delivery guarantee.

What benefits do participants receive?

Early visibility, priority access, direct HP engagement, and program updates. By accessing the program you will be able to reserve your opportunity in being first in line to buy a unit as well as being guided by your HP contact.

When will ordering become available?

Ordering timelines will be communicated directly to Priority Access Program participants as launch readiness progresses.

Can I modify my configuration later?

Yes. Final configuration details will be confirmed during the order placement process.



Is the program available globally?

No. The initial Priority Access Program launch is limited to customers in the United States. Expansion to additional countries will be evaluated in future phases.

Who should participate?

The program is intended for customers planning strategic AI deployments who want Priority Access to the HP ZGX Fury.

How will I receive updates?

Participants will receive periodic email communications regarding program milestones, launch readiness updates, and ordering information.

Whom should I contact if I have questions about the program or reservation process?

Customers may contact ZGXFury@hp.com for questions regarding program participation, reservation status, ordering readiness, or general support inquiries.